

**It is of the utmost importance that the official in charge receives this information as soon as possible**

**Subject:** Recall R001\_21

Kremsmünster, 22. März 2021

Dear valued customer,

During the process of market surveillance, we have become aware that the below mentioned devices (item & batch numbers) may partly show insufficient filling of the tubes.

**For safety reasons, we have decided to recall the affected product.**

We kindly ask you to **isolate** your inventory including any of these item and lot numbers on site and ensure that the affected lot is withdrawn from circulation at your customers' facilities.

Item Number	Lot Number
454332	A210338Q
454334	A21023XW
454334	A210233V
454322	A21023B5
454387	A2012384
454387	A21023CA
454327	A21013FQ
474327	A210237G
474064	A20123GR
454325	A2012385

For your convenience, two templates to fill in are attached. Your provided information will confirm to us that you have notified your customers and will also provide us with the total quantity that is isolated in your warehouse, as well as any stock that is isolated in the warehouse of your customers.

**Please complete the attached template and return it to our attention as soon as possible, but not later than within 10 working days.**

As soon as we have received the above requested information from you, we will provide you with further instructions.

Kindly accept our sincerest apologies for any inconvenience this matter may cause.

If you have any additional questions, please get in touch with your respective Greiner Bio-One Sales Representative or Assistant.

Best regards,



Georg Sambs  
Quality Manager Greiner Bio-One AT