

«Hospital_Name»

«Users_Name»

«Department»

«Customer_Address»

«Zip_Code» «City»

«Country_name»

<Referenca: 92762451B-FA>

XX. Listopada 2021

Obavijest o sigurnosti uporabe uređaja – Hitno povlačenje medicinskog proizvoda s tržišta Bilijarni balon dilatacijski kateter Hurricane™ RX

Poštovani/a «Users_Name»,

Tvrtka Boston Scientific Corporation (BSC) započinje uklanjanje određenih lota/serija bilijarnog balon dilatacijskog katetera Hurricane™ RX kao odgovor na povećani broj pritužbi na rupice na balonu. Korisnik može primijetiti da balon ili brzo gubi tlak ili ne uspijeva povećati odnosno održati tlak. Dosad nisu prijavljene nikakve teške ozljede pacijenata.

Najčešća moguća posljedica kao i najteža moguća posljedica koja se razumno može predvidjeti je produljenje postupka radi zamjene proizvoda. Ako dođe do produljenja postupka, ne očekuje se da će to dovesti do klinički značajne odgode postupka.

Prema našoj evidenciji, vaša je ustanova primila neke od zahvaćenih proizvoda. U **tablici u nastavku nalazi se cjeloviti popis svih zahvaćenih proizvoda**, uključujući opis proizvoda, broj materijala (univerzalni broj proizvoda (UPN)), GTIN, brojeve lota / serije i datum isteka roka trajanja. Imajte na umu da **su zahvaćeni samo proizvodi koji su navedeni u nastavku. Nijedan drugi proizvod tvrtke Boston Scientific nije uključen u ovu obavijest o sigurnosti uporabe uređaja.**

Treba odmah prekinuti daljnju distribuciju ili uporabu bilo kojeg preostalog proizvoda koji je zahvaćen ovom mjerom.

UPUTE:

1- Odmah prekinite s uporabom proizvoda tvrtke Boston Scientific navedenog na popisu i uklonite sve zahvaćene jedinice iz svog inventara, neovisno o lokaciji tih jedinica u vašoj ustanovi. Odvojite jedinice i pohranite ih na sigurno mjesto dok čekaju vraćanje tvrtki Boston Scientific.

2- Ispunite priloženi Obrazac za provjeru čak i ako u inventaru nemate nijedan proizvod koji treba vratiti.

3- Nakon ispunjavanja vratite Obrazac za provjeru u lokalnu podružnicu tvrtke Boston Scientific na pažnju «Customer_Service_Fax_Number» najkasnije 19. studenog 2021.

4- Ako trebate vratiti proizvode, zapakirajte ih u odgovarajuću kutiju za otpremu i **obratite se** «Customer_Service_Tel» u **lokalnoj podružnici tvrtke Boston Scientific** kako biste ugovorili vraćanje.

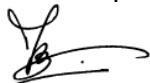
5- Prosljedite ovu obavijest svim zdravstvenim djelatnicima u vašoj organizaciji koji trebaju biti upoznati s njom kao i svim organizacijama u koje su preneseni potencijalno zahvaćeni uređaji (ako je potrebno). Tvrtki Boston Scientific dostavite pojedinosti o bilo kojim zahvaćenim proizvodima koji su preneseni u druge organizacije (ako je potrebno).

Vaše nadležno tijelo bit će obaviješteno o ovoj obavijesti o sigurnosti uporabe uređaja.

Žao nam je zbog bilo kakvih neugodnosti koje bi ova mjera mogla prouzročiti i cijenimo vaše razumijevanje dok djelujemo kako bismo zajamčili sigurnost pacijenata i osigurali zadovoljstvo korisnika.

Ako imate bilo kakvih pitanja ili vam je potrebna pomoć u vezi s ovom obavijesti o sigurnosti uporabe uređaja, obratite se svom lokalnom prodajnom predstavniku.

Srdačan pozdrav,



Marie Pierre Barlanga
Odjel kvalitete
Boston Scientific International S.A.

Prilog: Obrazac za potvrdu

Prilog 1.: Popis zahvaćenih proizvoda

| Opis proizvoda | UPN broj / serije | GTIN | Razdoblje roka uporabe |
|--|---|----------------|------------------------------------|
| HURRICANE RX DILATION BALLOON 4MM 2CM | M00545890 | 08714729283805 | od 19. 5. 2022. do 13. 5. 2023. |
| Serije M00545890 | 25612668, 25649812, 25704208, 25771760, 25878552, 26000695, 26010387, 26058284, 26087172, 26087173, 26123181, 26324742, 26366746, 26406513, 26429808, 26499853, 26527374, 26573853, 26638827, 26651718, 26665448, 26893604, 27026984, 27074109, 27145234, 27162321, 27255235, 27306699 | | |
| HURRICANE RX DILATION BALLOON 4MM 4CM | M00545900 | 08714729283812 | od 10. 5. 2021. do 31. 5. 2022. |
| Serije M00545900 | 25576719, 25576720, 25576721, 25576769, 25611564, 25612669, 25612670, 25612671, 25612673, 25612674, 25623377, 25623378, 25623379, 25623380, 25623381, 25623382, 25623383, 25623384, 25640115, 25649813, 25649816, 25678821, 25678826, 25678831, 25678836, 25680096, 25704209, 25704210, 25704211, 25704212, 25704213, 25704214, 25704215, 25704216, 25739146, 25739147, 25739149, 25739150, 25771761, 25771762, 25771763, 25771764, 25771765, 25771766, 25771767, 25771768, 25771769, 25771770, 25771771, 25836081, 25836082, 25878553, 25878554, 25878555, 25894783, 25916270, 25916271, 25916445, 25916446, 25940122, 25940123, 25947675, 25947677, 25947678, 25947900, 25947902, 25947904, 25947905, 25975766, 25975767, 25975768, 25975769, 25975770, 25975771, 25975772, 25975773, 26000472, 26000473, 26000474, 26000475, 26000696, 26000697, 26000698, 26000699, 26010388, 26010389, 26010390, 26010391, 26058285, 26058286, 26087174, 26087175, 26087176, 26087177, 26087178, 26087179, 26087720, 26087721, 26087722, 26087723, 26087724, 26087725, 26087726, 26087727, 26087728, 26087729, 26087730, 26087731, 26087732, 26123182, 26123183, 26123184, 26123185, 26123244, 26123245, 26123246, 26175465, 26175466, 26175467, 26175468, 26207974, 26207975, 26207976, 26207977, 26207978, 26207979, 26207980, 26207981, 26207982, 26238131, 26240367, 26247246, 26247247, 26283625, 26283626, 26283627, 26283628, 26283629, 26283630, 26283631, 26324745, 26324747, 26344528, 26344529, 26348351, 26356445, 26366747, 26366748, 26366749, 26366750, 26366751, 26366752, 26406514, 26406515, 26406516, 26406517, 26406518, 26406519, 26406520, 26429809, 26435534, 26435535, 26435536, 26444430, 26447362, 26447363, 26449367, 26456914, 26456915, 26473765, 26473766, 26473767, 26473768, 26495948, 26499146, 26501878, 26511846, 26512444, 26512445, 26512446, 26512447, 26512448, 26512449, 26512450, 26512451, 26540309, 26556786, 26556787, 26559139, 26559540, 26559541, 26559546, 26559547, 26581401, 26581402, 26581403, 26581404, 26581405, 26582100, 26582101, 26582102, 26588068, 26588069, 26588070, 26588071, 26628440, 26628441, 26628442, 26638828, 26638829, | | |

| Opis proizvoda | UPN broj / serije | GTIN | Razdoblje roka uporabe |
|--|--|----------------|------------------------------------|
| HURRICANE RX DILATION BALLOON 4MM 4CM | M00545900 (<i>nastavak</i>) | 08714729283812 | od 10. 5. 2022. do 31. 5. 2023. |
| Serije M00545900 (<i>nastavak</i>) | 26651717, 26660956, 26665449, 26665450, 26665458, 26665560, 26677021, 26685872, 26685873, 26685874, 26699186, 26699187, 26699188, 26699189, 26699190, 26699191, 26728358, 26728359, 26728780, 26728781, 26769421, 26778891, 26778892, 26778893, 26792383, 26792384, 26792386, 26793780, 26793781, 26808194, 26808195, 26808196, 26818638, 26818639, 26818880, 26818881, 26848716, 26848717, 26848718, 26848719, 26872354, 26872355, 26872356, 26872357, 26872358, 26906626, 26906627, 26906628, 26906629, 26906630, 26906631, 26919043, 26919044, 26919045, 26919046, 26919047, 26940194, 26956470, 26956471, 26956472, 26956473, 26956474, 26956475, 26956476, 26956477, 26956478, 26956479, 27008818, 27008819, 27025671, 27027293, 27027294, 27027295, 27027296, 27027297, 27027298, 27027299, 27065828, 27065829, 27074111, 27074112, 27100015, 27100016, 27110095, 27121580, 27121581, 27121622, 27121623, 27121624, 27162322, 27162323, 27162324, 27162325, 27182893, 27182894, 27182895, 27183306, 27183307, 27183308, 27203712, 27203713, 27203714, 27203715, 27203716, 27203717, 27203718, 27203719, 27203760, 27203761, 27203762, 27203763, 27203764, 27203765, 27203766, 27203767, 27255211, 27255212, 27255213, 27255214, 27265231, 27269950, 27269951, 27269953, 27269954, 27269955, 27308420, 27308421, 27335099, 27335460, 27340626, 27340636, 27340637, 27347590, 27347591, 27384704, 27393782, 27408924 | | |
| HURRICANE RX DILATION BALLOON 6MM 2CM | M00545910 | 08714729283829 | od 23. 5. 2022. do 28. 5. 2023. |
| Serije M00545910 | 25623385, 25678822, 25739151, 25771772, 25975774, 26010392, 26051928, 26087733, 26123186, 26175469, 26406521, 26429810, 26456904, 26579839, 26581406, 26601326, 26660957, 26793786, 26896864, 27026985, 27096335, 27226570, 27255234, 27400203 | | |
| HURRICANE RX DILATION BALLOON 6MM 4CM | M00545920 | 08714729283836 | od 10. 5. 2022. do 26. 5. 2023. |
| Serije M00545920 | 25576770, 25576881, 25576882, 25576883, 25576884, 25576885, 25608762, 25623386, 25623387, 25623388, 25623389, 25623390, 25623391, 25623392, 25623393, 25623394, 25623395, 25623396, 25623397, 25623398, 25649814, 25649817, 25649820, 25649821, 25649825, 25649826, 25649830, 25649831, 25678823, 25678827, 25678832, 25678837, 25680097, 25704217, 25704218, 25704219, 25704220, 25704221, 25704222, 25704223, 25739152, 25739153, 25739154, 25739155, 25739157, 25739158, 25771773, 25771774, 25771775, 25771776, 25771777, 25771778, 25836083, 25836084, 25836085, 25836086, 25836087, 25836088, 25836089, 25836090, 25836091, 25836092, 25878557, 25878558, 25878559, 25878980, 25878981, 25878982, 25878983, 25878984, 25878985, 25940124, 25940125, 25942723, 25947907, 25947909, 25947911, | | |

| Opis proizvoda | UPN broj / serije | GTIN | Razdoblje roka uporabe |
|--|---|----------------|------------------------------------|
| HURRICANE RX DILATION BALLOON 6MM 4CM | M00545920 (<i>nastavak</i>) | 08714729283836 | od 10. 5. 2022. do 26. 5. 2023. |
| Serije M00545920 (<i>nastavak</i>) | 25947913, 25947915, 25975775, 25975776, 25975777, 25975778, 25995786, 25996198, 26000471, 26000476, 26000477, 26000478, 26000479, 26000580, 26000700, 26010393, 26010394, 26010395, 26010396, 26058288, 26058291, 26058293, 26058294, 26058295, 26058296, 26058297, 26087734, 26087735, 26087736, 26087737, 26087738, 26087739, 26087740, 26087741, 26123187, 26123188, 26123189, 26123190, 26123191, 26123247, 26123248, 26123249, 26175470, 26175471, 26175472, 26175473, 26207983, 26207984, 26207985, 26207986, 26207987, 26207988, 26207989, 26207990, 26207991, 26238132, 26238133, 26238134, 26240368, 26240370, 26240371, 26240373, 26247248, 26247249, 26247250, 26247251, 26247252, 26247253, 26247254, 26247255, 26247256, 26247257, 26283632, 26283633, 26283634, 26283635, 26283636, 26283637, 26283638, 26283639, 26284140, 26284141, 26284142, 26284143, 26324749, 26324751, 26324752, 26324754, 26350404, 26350405, 26350406, 26350407, 26356444, 26366753, 26366754, 26366755, 26366756, 26366757, 26406522, 26406523, 26406524, 26406525, 26406526, 26406527, 26406528, 26406529, 26406530, 26406531, 26426921, 26426922, 26426923, 26428970, 26429811, 26429812, 26435537, 26435538, 26435539, 26435580, 26452047, 26456916, 26456917, 26462399, 26473523, 26473769, 26473770, 26473771, 26473772, 26473773, 26473774, 26495372, 26495950, 26500637, 26500638, 26512452, 26512453, 26512454, 26512455, 26512456, 26512457, 26512458, 26512459, 26512480, 26512481, 26512483, 26512485, 26549972, 26552065, 26556788, 26556789, 26559542, 26559543, 26559544, 26559548, 26581407, 26581408, 26582103, 26582104, 26582105, 26582106, 26582107, 26588072, 26588073, 26588074, 26588075, 26588076, 26628443, 26628444, 26638830, 26638831, 26651713, 26651714, 26651715, 26651716, 26665561, 26665567, 26665571, 26665572, 26665573, 26685875, 26685876, 26685877, 26685878, 26685879, 26699192, 26699193, 26699194, 26699195, 26699196, 26699197, 26728782, 26728784, 26728785, 26759345, 26760530, 26778894, 26778895, 26778896, 26778897, 26778898, 26779080, 26779081, 26779082, 26779083, 26793782, 26793783, 26793784, 26808197, 26808198, 26808199, 26808300, 26808301, 26808302, 26808303, 26848720, 26848721, 26848722, 26848723, 26848724, 26848725, 26871168, 26871169, 26871170, 26871171, 26871172, 26871173, 26871174, 26910997, 26910998, 26910999, 26911840, 26911841, 26911842, 26911845, 26919040, 26919041, 26919042, 26960166, 26960167, 26960168, 26960169, 26960170, 26960171, 26960172, 26960173, 26960174, 26960175, 27009668, 27027289, 27027290, 27027291, 27027292, 27062054, 27062055, 27062056, 27062057, 27065830, 27065831, 27065832, | | |

| Opis proizvoda | UPN broj / serije | GTIN | Razdoblje roka uporabe |
|--|---|----------------|---------------------------------|
| HURRICANE RX DILATION BALLOON 6MM 4CM | M00545920 (<i>nastavak</i>) | 08714729283836 | od 10. 5. 2022. do 26. 5. 2023. |
| Serije M00545920 (<i>nastavak</i>) | 27065833, 27065834, 27065835, 27100017, 27100018, 27100019, 27100240, 27100241, 27100242, 27110096, 27110097, 27121582, 27121583, 27121584, 27121585, 27121620, 27121621, 27121625, 27148636, 27148637, 27148638, 27162326, 27162327, 27162328, 27162329, 27182896, 27182897, 27182898, 27182899, 27203768, 27203769, 27203770, 27203771, 27203772, 27203773, 27255217, 27255219, 27255220, 27255221, 27255222, 27255223, 27308422, 27308423, 27308424, 27308425, 27335091, 27335092, 27335093, 27335094, 27340629, 27340630, 27340632, 27340633, 27340634, 27340638, 27347592, 27347593, 27384705, 27384706, 27384713, 27384715 | | |
| HURRICANE RX DILATION BALLOON 8MM 2CM | M00545930 | 08714729283843 | od 27. 5. 2022. do 26. 5. 2023. |
| Serije M00545930 | 25644951, 25649190, 25650286, 25651334, 25654287, 25947916, 25947918, 26010397, 26058298, 26406532, 26435581, 26449368, 26533973, 26555544, 26868194, 27074110, 27269956, 27384708 | | |
| HURRICANE RX DILATION BALLOON 8MM 4CM | M00545940 | 08714729283850 | od 18. 5. 2022. do 31. 5. 2023. |
| Serije M00545940 | 25608760, 25612672, 25649815, 25649818, 25649822, 25649823, 25649827, 25649828, 25649832, 25649833, 25678824, 25678828, 25678829, 25678833, 25678834, 25678838, 25680098, 25680099, 25704224, 25704225, 25704226, 25704227, 25704228, 25704229, 25739159, 25739160, 25739161, 25739162, 25739163, 25739164, 25739165, 25739166, 25739167, 25739168, 25788242, 25789369, 25789801, 25836093, 25836094, 25836095, 25836096, 25836097, 25836098, 25836099, 25836140, 25836141, 25836142, 25836143, 25836144, 25836145, 25878556, 25894780, 25894781, 25894782, 25916457, 25939485, 25939684, 25940126, 25940127, 25940131, 25947920, 25947921, 25975779, 25975780, 25975781, 25975782, 25975783, 25975784, 25975785, 25975786, 25975787, 26000581, 26000582, 26000583, 26000584, 26051925, 26051926, 26051927, 26058299, 26058420, 26058421, 26058422, 26058425, 26096221, 26096222, 26096223, 26099224, 26123192, 26123193, 26123194, 26123195, 26123196, 26123250, 26123251, 26175474, 26175475, 26175476, 26175477, 26175478, 26175479, 26175500, 26207992, 26207993, 26207994, 26207995, 26207996, 26207997, 26207998, 26238135, 26240374, 26240376, 26240377, 26240378, 26247258, 26247259, 26247280, 26247281, 26247282, 26247283, 26247284, 26247285, 26284144, 26284145, 26284146, 26284147, 26284148, 26284149, 26284150, 26284151, 26324756, 26324758, 26324760, 26324762, 26324764, 26324765, 26324767, 26350408, 26351999, 26356443, 26366758, 26366759, 26366760, 26366761, 26366762, 26366763, 26366764, 26366765, 26366766, 26395974, 26406533, 26406534, 26406535, 26406536, 26406537, 26406538, 26426920, 26435582, 26435583, 26435585, 26435586, 26435587, | | |

| Opis proizvoda | UPN broj / serije | GTIN | Razdoblje roka uporabe |
|---|--|----------------|---------------------------------|
| HURRICANE RX DILATION BALLOON 8MM 4CM | M00545940 (nastavak) | 08714729283850 | od 18. 5. 2022. do 31. 5. 2023. |
| Serije M00545940 (nastavak) | 26435588, 26456918, 26456919, 26473775, 26473776, 26473777, 26473778, 26491312, 26491313, 26491314, 26491319, 26491480, 26512487, 26512488, 26512490, 26527375, 26527376, 26527377, 26527378, 26551465, 26551466, 26551467, 26551468, 26551470, 26577498, 26613121, 26614494, 26614495, 26614496, 26614497, 26614498, 26614800, 26614801, 26628445, 26628446, 26628447, 26651711, 26651712, 26665036, 26665037, 26665038, 26665039, 26665360, 26665361, 26696684, 26696685, 26696686, 26696687, 26706788, 26706789, 26706790, 26706791, 26706792, 26706793, 26706794, 26760454, 26760456, 26760458, 26760459, 26760520, 26760521, 26760522, 26760523, 26760524, 26760525, 26779085, 26799125, 26799126, 26799127, 26799128, 26799129, 26818882, 26818883, 26818884, 26818885, 26818886, 26818887, 26818888, 26818889, 26818890, 26818891, 26818892, 26848726, 26848727, 26848728, 26848729, 26848730, 26848731, 26888163, 26888164, 26888165, 26888166, 26888167, 26888168, 26910996, 26919048, 26919049, 26919050, 26919051, 26919341, 26990595, 26990596, 26990598, 26990599, 26990980, 26990981, 26990982, 27008813, 27008814, 27008815, 27008816, 27008817, 27009671, 27027284, 27027285, 27027286, 27027287, 27027288, 27055010, 27055018, 27062058, 27065836, 27065837, 27065838, 27065839, 27074113, 27074114, 27100243, 27100244, 27110098, 27110099, 27110720, 27121586, 27121587, 27121588, 27121589, 27148635, 27162330, 27162331, 27162332, 27183300, 27183301, 27183302, 27203774, 27203775, 27203776, 27203777, 27203778, 27203779, 27255225, 27255226, 27255227, 27255228, 27255229, 27255230, 27255231, 27255232, 27255233, 27265232, 27269957, 27269958, 27269959, 27308426, 27308427, 27335095, 27335096, 27335097, 27347594, 27347595, 27347596, 27384709, 27393786, 27407169, 27408779, 27408920, 27408921 | | |
| HURRICANE RX DILATION BALLOON 10MM 2CM | M00545950 | 08714729283867 | od 9. 5. 2022. do 27. 5. 2023. |
| Serije M00545950 | 25571372, 25673064, 25836146, 26010398, 26058426, 26123197, 26175501, 26216321, 26473779, 26759413, 26784680, 26848732, 26946145, 27121592, 27340635, 27393787 | | |

| Opis proizvoda | UPN broj / serije | GTIN | Razdoblje roka uporabe |
|---|---|----------------|--------------------------------|
| HURRICANE RX DILATION BALLOON 10MM 4CM | M00545960 | 08714729283874 | od 18. 5. 2022. do 3. 6. 2023. |
| Serije M00545960 | 25608761, 25640116, 25640117, 25644834, 25649819, 25649824, 25649829, 25649834, 25678825, 25678830, 25678835, 25678839, 25678880, 25680560, 25704230, 25704231, 25704232, 25739169, 25739170, 25806714, 25819946, 25819947, 25819948, 25836147, 25836148, 25850475, 25850476, 25850477, 25850478, 25850479, 25850540, 25850541, 25878986, 25878987, 25878988, 25878989, 25878990, 25878991, 25930854, 25940128, 25940129, 25940130, 25963979, 25969161, 25969162, 25975788, 25975789, 25975790, 25975791, 26010399, 26010400, 26047895, 26047896, 26047897, 26047898, 26047899, 26048760, 26058432, 26059172, 26123198, 26123199, 26123240, 26123241, 26123242, 26123243, 26123252, 26123253, 26175502, 26175503, 26175504, 26175505, 26207999, 26208000, 26208001, 26208002, 26208003, 26240379, 26247286, 26247287, 26247288, 26247289, 26284152, 26284153, 26284154, 26284155, 26284156, 26324769, 26324771, 26324773, 26324775, 26350409, 26356442, 26366767, 26366768, 26366769, 26366770, 26366771, 26366772, 26366773, 26366774, 26406539, 26406560, 26406561, 26406562, 26435589, 26435590, 26435591, 26440046, 26457040, 26457041, 26473800, 26473801, 26489988, 26491481, 26491482, 26491483, 26491484, 26499145, 26543699, 26545849, 26545850, 26545851, 26546369, 26549973, 26559545, 26581409, 26581410, 26581827, 26600543, 26600544, 26621751, 26628098, 26638074, 26651704, 26651705, 26651706, 26651709, 26674679, 26675080, 26675081, 26677000, 26677001, 26677002, 26686240, 26696688, 26696689, 26706795, 26706796, 26706797, 26718376, 26718377, 26739329, 26739331, 26739335, 26758738, 26759340, 26759342, 26760526, 26760527, 26760528, 26760529, 26779086, 26779087, 26779088, 26779089, 26779090, 26779092, 26779093, 26808304, 26808305, 26808306, 26808307, 26848733, 26848734, 26848735, 26848736, 26848737, 26888169, 26888170, 26888171, 26888172, 26919342, 26919343, 26919344, 26919345, 26940195, 26940196, 26940197, 26940198, 26990983, 26990984, 26990985, 26990986, 26990987, 26990988, 26990989, 26990990, 26990991, 27008809, 27008810, 27008811, 27008812, 27055019, 27055120, 27062059, 27065900, 27065901, 27074115, 27074116, 27121590, 27121591, 27121596, 27121598, 27121599, 27121626, 27148639, 27148780, 27148781, 27183303, 27183304, 27183305, 27183311, 27183312, 27219848, 27220333, 27233915, 27263158, 27263159, 27265233, 27265234, 27269980, 27269981, 27269982, 27308428, 27335462, 27347597, 27347598, 27384710, 27428069 | | |

Ispunite obrazac čak i ako nemate nijedan zahvaćeni proizvod i pošaljite ga svojoj lokalnoj podružnici:
«Customer_Service_Fax_Number»

**Obrazac za provjeru – Hitno povlačenje medicinskog proizvoda s tržišta
Hurricane™ RX Biliary Balloon Dilatation Catheter
92762451B -FA**

1. Potvrđujemo primitak obavijesti o sigurnosti uporabe uređaja tvrtke Boston Scientific od XX. Listopada 2021.

2. **Prema evidenciji tvrtke Boston Scientific, primili ste sljedeći zahvaćeni proizvod (dodatno provjerite inventar i usporedite ga s cjelovitim popisom isporučenih zahvaćenih proizvoda)**

| Br. materijala (UPN) | Br. lota / serijski br. | Br. narudžbenice kupca | Poslana kol. (jedinice) | Kol. za povrat (jedinice) |
|----------------------|-------------------------|------------------------|-------------------------|---------------------------|
| | | | | |

3. Potvrđujemo da su provjerene sve lokacije na kojima se proizvod može nalaziti.

4. **OZNAČITE JEDNU OD IZJAVA U NASTAVKU*, POTPISITE OVAJ OBRAZAC** i pošaljite ga na pažnju
«Customer_Service_Fax_Number»:

Ne posjedujemo nijedan zahvaćeni proizvod.

Pronašli smo zahvaćeni/e proizvod/e: Količinu za povrat potvrdite gore. Ako vraćate proizvod koji nije prethodno naveden, dodajte UPN, broj lota / serije / serijski br. i količinu koju treba vratiti.

ZA POVRAT PROIZVODA:

1. Nazovite «Customer_Service_Tel» lokalne podružnice kako biste dogovorili povrat zahvaćenih proizvoda.
2. Pripremite pakiranje.
3. Slijedite upute o prikupljanju paketa koje vam je isporučila lokalna podružnica.

IME* _____ Titula _____

Broj telefona _____ E-pošta _____

Potpis* _____ DATUM* _____

* Obavezno polje

dd/mm/gggg