

Field Safety Notice

Product: Quo-Lab A1c Test Kit & PocketChem™ A1c HbA1c Test Kit (Variant)

FSN reference: EKF052019

Date: 21st May 2019

Dear valued customer,

This field safety notice is to inform you that the following lots of Quo-Lab A1C Test Kit (REF 0055) and its variant PocketChem A1c Test Kit (REF 0130) may not be stable beyond six months, nine months and end of life storage.

Details of Affected Devices:

Product		Quo-Lab A1c Test Kit (REF 0055) & PocketChem™ A1c HbA1c Test Kit (Variant)			
Lots Failing After Six Months					
025541	025542	025543	025544	025548	025551
025554					
Lots Failing After Nine Months					
025495	025501	025506	025508	025511	025512
025513	025514	025515	025516	025517	025519
025520	025525	025527			
Lots Failing After Twelve Months					
025465	025471	025472	025475	025476	025477
025478	025479	025481	025482	025483	025484
025488					

Description of the Problem:

During routine internal testing of retention samples from the above product lots EKF-diagnostic GmbH identified failures to meet the product's stability specification in samples stored beyond six months, nine months and the end of shelf life.

Patient Impact:

Literature relates outcomes for diabetics to HbA1c concentration, indicating a value of 48mmol/mol as being significant. The above product is unlikely to give assurance as to whether a result is 50 or 60 mmol/mol when stored beyond six months and consequently has the potential for causing patient harm.

Actions to be taken by the Customer:

- Check results from testing performed using product from the above lots after six months storage.
- Identify, return or discard unused product from the above lots that have been stored beyond six months.
- Any other unused stock with lot numbers between 025504 and 025625 should not be used beyond six months storage.



General Terms and Conditions of EKF-diagnostic GmbH, which you can view at any time in our offices, shall apply. We would also send it to you upon your request.

EKF-diagnostic GmbH
An EKF Diagnostics Holdings plc Company
Ebendorfer Chaussee 3
39179 Barleben
Germany
CEO Steffen Borlich, Richard Evans

Internet www.ekfdiagnostics.de
E-mail info@ekf-diagnostic.de
Phone +49 39203 511 0
Fax +49 39203 511 171
Tax-ID DE 139 233 820
Company registry Stendal HRB 101939

Deutsche Bank Magdeburg
IBAN DE80 8107 0000 0118 6253 00
BIC DEUTDE8MXXX
Commerzbank Magdeburg
IBAN DE42 8104 0000 0209 6006 00
BIC COBADEFFXXX

EKF-diagnostic GmbH • Ebendorfer Chaussee 3 • 39179 Barleben • Germany

Product currently being produced by EKF-diagnostic GmbH pending investigation will be assigned a six months shelf life in the interim (see 'Note' below). EKF-diagnostic GmbH can offer the Quo-Test A1C Test Kit as an alternative.

Please inform EKF-diagnostic GmbH of your need for replacement of the discarded material.
Please acknowledge receipt of this field safety notice by returning the attached response form.

Note: EKF-diagnostic GmbH is fully committed to identifying the cause of this problem and is currently investigating a manufacturing process change that will ensure the safety and efficacy of the product over an acceptable shelf life. Details will follow by way of a technical bulletin.

Transmission of this Field Safety Notice:

This notice needs to be passed on to all those who need to be made aware within your organization or to any organization where the affected products have been transferred.

Contact:

Technical Support
EKF-diagnostic GmbH
Ebendorfer Chaussee 3
39179 Barleben
Germany
+49 (0) 39203 511 414
support@ekf-diagnostic.de

We apologize for the inconvenience this issue has caused and thank you for your assistance.

The undersigned confirms that this notice has been or will be notified to the appropriate regulatory agency.



Steffen Borlich
CEO
EKF-diagnostic GmbH



General Terms and Conditions of EKF-diagnostic GmbH, which you can view at any time in our offices, shall apply. We would also send it to you upon your request.

EKF-diagnostic GmbH
An EKF Diagnostics Holdings plc Company
Ebendorfer Chaussee 3
39179 Barleben
Germany
CEO Steffen Borlich, Richard Evans

Internet www.ekfdiagnostics.de
E-mail info@ekf-diagnostic.de
Phone +49 39203 511 0
Fax +49 39203 511 171
Tax-ID DE 139 233 820
Company registry Stendal HRB 101939

Deutsche Bank Magdeburg
IBAN DE80 8107 0000 0118 6253 00
BIC DEUTDE8MXXX
Commerzbank Magdeburg
IBAN DE42 8104 0000 0209 6006 00
BIC COBADEFFXXX

FSN RESPONSE FORM

Product: Quo-Lab A1c Test Kit & PocketChem™ A1c HbA1c Test Kit (Variant)

FSN reference: EKF052019

This response form is to confirm we have received and understood the enclosed Field Safety Notice.

Please fax or email a scanned copy of this completed form to EKF-diagnostic GmbH until 31.07.2019

Fax: +49 (0) 39203 511 171

Email: support@ekf-diagnostic.de

I have read and understood the Field Safety Notice.

Please mark as applicable

Please create a credit for Quo-Lab A1c Test Kits.

Please create a credit for PocketChem™ A1c HbA1c Test Kits.

Please replace Quo-Lab A1c Test Kits.

Please replace PocketChem™ A1c HbA1c Test Kits.

We do not require credit or replacement.

Signature	
Date	
Name	
Company name	
Address	